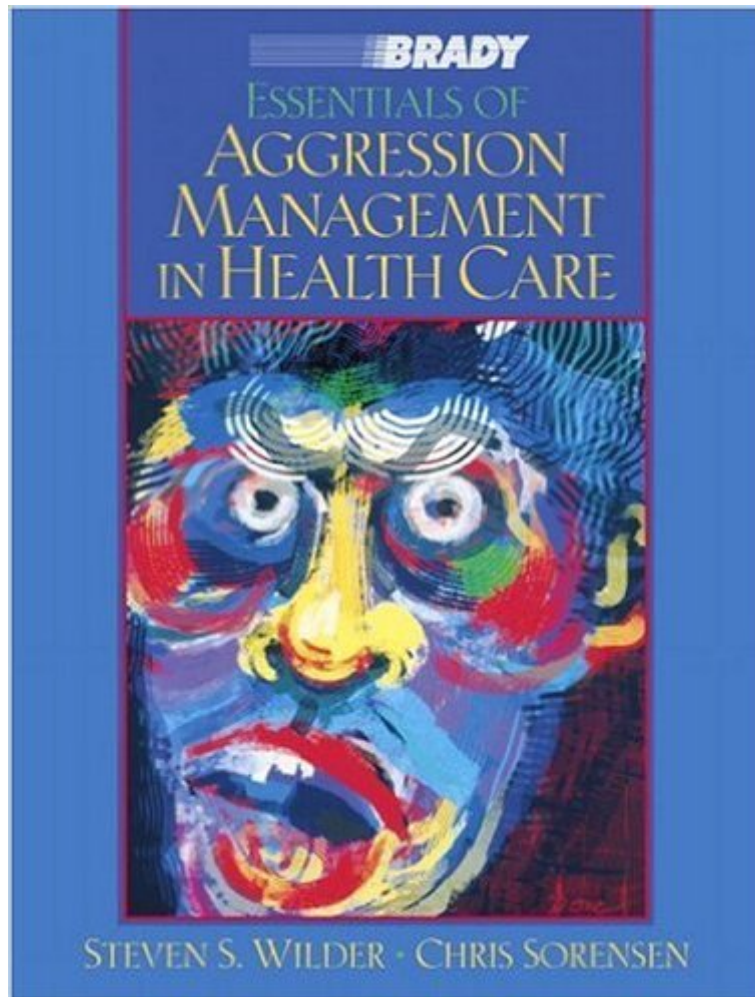


The book was found

# Essentials Of Aggression Management In Health Care



## Synopsis

Two seasoned professionals in healthcare aggression management analyze specific cases of violence and examine alternative approaches to facilitate safer outcomes. Applicable to pre-hospital, acute care and long term care, the book provides readers with de-escalation techniques and step-by-step guidelines for recognizing and diffusing aggressive behavior before it becomes violent.

Features guidelines and techniques for defusing aggressive behavior in EMS, Hospitals/Clinics, workplace, domestic violence and gang situations. Features the "Prevent" Plan for Violence and the Aggression Continuum. For all levels of care providers who may face the potential of aggressive or violent action against them.

## Book Information

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Average Customer Review: 5.0 out of 5 starsÂ Â See all reviewsÂ (4 customer reviews)

Best Sellers Rank: #1,103,857 in Books (See Top 100 in Books) #326 inÂ Books > Medical Books > Psychology > Physiological Aspects #389 inÂ Books > Textbooks > Medicine & Health Sciences > Nursing > Administration & Management #439 inÂ Books > Health, Fitness & Dieting > Psychology & Counseling > Physiological Aspects

## Customer Reviews

I am the owner of a company that specializes in personal safety & defensive tactics for healthcare staff & healthcare safety & security officers. Several days ago I came into possession of an outstanding new book. Essentials of Aggression Management in Health Care. I sat down and did the customary "quick read", thinking that it would be just another of several re-hashings of "handling those people who are out of control in the healthcare setting". After going over it, I went back and took some real time and read it in depth and highlighted all the life saving / important information in the book. (3/4 of my book has several colors of highlighting on it) After being in the training business for many years and traveling the U.S. to many hospitals I find this book is the cutting edge and should be made mandatory for ALL healthcare workers. You must remember that most healthcare

providers look at the subjects that they meet CLINICALLY and not CRIMINALLY, they never believe or think that they can be the target of an attack ... until it's too late. ALL healthcare providers from the ones on the street to the late night staff in a small hospital should, NO, MUST read this book. If you work in healthcare you know some of the risk you face, if your organization seems blind to your risk on the street or in the hospital, THIS is the book to help you and them understand the threat and the answers. This book covers ALL the bases, from verbalization to simple hands on safety. If you have ANY questions on this book and what it offers to the healthcare provider contact me at DALE4175@WEBTV.NET Don't read this book just once, read it and live it.

Essentials is the book to read if you are in a healthcare setting, involved in safety/security for any organization actually. Wilder and Sorensen cut to the chase and tell it like it is. The advice in this piece of work is sound, solid and proven. In today's workplace environment it is nearly a crime against employees and business invitees not to have read and implemented the information provided by two of the country's premier experts in the field. Just finished my first read through and am about to give it a go again. I know it will be of tremendous help to me and my crew. Michael J. Vines John Michael & Associates

Having previously had the opportunity to sit in on one of Mr. Sorensen and Mr. Wilder's lectures on Aggression Management, I was excited to learn that their program was now available in textbook form. The book is as easy to read as their seminars are to follow. The illustrations are clear, and the techniques simple to understand. I am using this book as the basis for training our EMT's, and have recommended it to our nursing staff and security staff as well. I recently learned they will be lecturing in our area again next month, and I look forward to the opportunity to attend their program.

Well written, easy to understand, this book is useful for other fields outside of healthcare. Any employer who deals with aggression will find this book to be extremely valuable. Excellent handbook for retailers who deal with shoplifters. Highly recommend.

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